



CQI and IRCA CERTIFIED ISO QMS 9001:2015 LEAD AUDITOR COURSE



OVERVIEW

- This course meets the International Register of Certificated Auditors Criteria, PR328 Course Specification
- to provide students with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001, in accordance with ISO 19011 and ISO/IEC 17021, as applicable.
- Students who complete this CQI and IRCA Certified QMS Auditor/Lead Auditor Training course successfully (within the three years prior to making an application to become a certificated auditor) will satisfy the training requirements for initial certification as a CQI and IRCA QMS auditor.

Summary of Course Features

- ✓ CQI and IRCA (UK) Approved Course
- ✓ “Accelerated Learning Approach” with stimulating and enriching workshops/case studies activities
- ✓ “Workshop-based training” with comprehensive course notes & industrial examples
- ✓ Risk-based thinking, PDCA and the process approach
- ✓ A focus on the more important (“high-risk”) processes and their output
- ✓ Examination Based training, award CQI and IRCA Certificate of Achievement & Attendance

LEARNING OBJECTIVES

KNOWLEDGE

- Explain the purpose of a quality management system, of quality management systems standards, of management system audit, of third-party certification and the business benefits of improved performance of the quality management system.
- Explain the role and responsibilities of an auditor to plan, conduct, report and follow-up a quality management system audit accordance with ISO 19011, and ISO/IEC 17021, as applicable.

SKILLS

- Plan, conduct, report and follow-up an audit of a quality management system to establish conformity (or otherwise) with ISO 9001 and in accordance with ISO 19011, and ISO/IEC 17021, as applicable.

WHO SHOULD ATTEND

- Delegates with some understanding of the content, application, development and implementation of the ISO 9001 series of standards and who wish to subsequently practice as a QMS auditor.
- Management Representatives, internal auditors, 2nd party & 3rd party auditors who are responsible to provide “value added” QMS audit to enable Continual Improvement.

COURSE CONTENT

KNOWLEDGE

- Explain the purpose of a quality management system and the business benefits of improving quality management system performances.
- Explain the ISO 9001, PDCA cycle and QMS requirements.
- Explain the purpose of, and differences between, a first-party, second-party and third-party certification audit of management systems, including the role of the QMS Auditor in evaluating an organization's ability to meet the customer, statutory and regulatory requirements applicable to the products and services, and the organization's own requirements.
- Explain the benefits of third-party accredited certification of quality management systems for organizations and stakeholders.
- Explain the role of an auditor to plan, conduct, report and follow-up a quality management system audit in accordance with ISO 19011 (and ISO/IEC 17021 as applicable).

SKILLS (PRACTISED THROUGH TASKS IN SIMULATED, AUDIT SITUATIONS)

Skills are to be practiced and tested through tasks and in real, or simulated, audit situations.

- Planning the audit
- Conducting the audit
- Auditing quality management system requirements
- Generating audit findings
- Reporting the audit
- Following up the audit

PREREQUISITE

Students are expected to have the following prior knowledge:

MANAGEMENT SYSTEM

- The Plan, Do, Check, Act (PDCA) cycle
- The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continuous improvement.

QUALITY MANAGEMENT

- The fundamental concepts and the seven quality management principles (see ISO 9000) namely customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

ENQUIRY

IQCS CERTIFICATION S.B.
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COURSE TUTORS

CQI and IRCA Reg. Lead Auditor / Auditor and approved Lead Tutors / Tutors who are highly qualified and professional graduates, experience in the field of QA, Environmental, OHS and familiar with local environment.

Registration Form

Course Name: **CQI and IRCA Certified QMS ISO 9001:2015 Lead Auditor Course (5-Day)**

Date:

Location:

Course Fee (per pox):

Type/write in the text box below to fill up the form:

#1 Title & Full Name:

Designation:

Academic Qualification:

Meal Preference: Vegetarian Non-vegetarian Muslim

#2 Title & Full Name:

Designation:

Academic Qualification:

Meal Preference: Vegetarian Non-vegetarian Muslim

#3 Title & Full Name:

Designation:

Academic Qualification:

Meal Preference: Vegetarian Non-vegetarian Muslim

Company & Tel.:

Company Address:

Contact Person:

Contact Tel. & Email:

A cheque/bank draft no.: for **USD**

is enclosed for a no. of Delegates.

(Cheque/bank draft should be made payable to "IQCS CERTIFICATION SDN BHD" prior to course commencement.)

Declaration: *I/we understood that for cross-border telegraphic transfer payments, remitter have to bear both local and overseas charges*

I/we acknowledged & understood the pre-requisite requirement of this course as prescribed in the training program.