

Rocky KK Lam

ICT Consultant and Trainer



General overview

Rocky has been involved in the IT industry for more than 30 years and has a broad background in IT industry. From 2009, he has pursued his career in Training and Development as well as Consultant till now.

He has partnered with international organization and cover the consulting and training services in most Asia countries such as China, Hong Kong, Macau, Taiwan, India, Pakistan, Singapore, Malaysia, Brunei, Thailand, Philippines, Indonesia, Vietnam, South Korea and Japan. He has successfully completed several IT Implementation and Assessment projects as well as trained more than 1000+ IT professionals including executive level.

He was formerly a program manager for an international IT vendor and managed quality for a local card payment company in Hong Kong. With a management style which is based coaching and team play, he could effectively communicate with the members of the management as well as employees in various levels of an operation and has proven that in many different cultures. He has solid experience in business management and a quality-driven person. He has successfully led teams in delivering projects that achieved not only successful implementations based on best practices but also tangible process performance improvement, including quantifiable cost savings, increased internal productivity and efficiencies. His strengths are in providing insightful analysis, identifying process improvement opportunities, conducting effective discussions that ultimately result in buy-in from top management and other stakeholders to execute projects.

He started to learn BS7799 from 2001 and had been an IRCA accredited ISO27001 Tutor since 2007 and till now.

Specialist subjects

- ISO 9001 QMS
- ISO 27001 ISMS
- ISO 20000 SMS
- ISO 22301 BCMS
- Project Management – Governance
- Service Management

Career experience

- Over 30 years' IT work experience
- IT Management
- Cyber Security
- IT Finance Management
- IT Governance
- Business Continuity
- Program and Project Management

Industry knowledge

- Banking
- Healthcare
- Education
- Transportation
- Telecommunication
- Technology Consultancy

Qualifications

- ISO 22301 Lead Auditor – BSI
- ISO 27001 Lead Auditor – BSI
- ISO 20000 Foundation, Auditor & Practitioner – APMG
- Business Continuity Management Professional - DRI
- ITIL 4 Strategic Leader – PEOPLECERT
- ITIL 4 Managing Professional – PEOPLECERT
- ITIL v3 EXPERT – EXIN
- ITIL v3 Practitioner – EXIN
- ITIL v2 Service Manager - EXIN
- Prince2 2017 Practitioner - PEOPLECERT
- Program Management Professional PgMP - PMI