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# CQI and IRCA CERTIFIED ISO QMS 9001:2015 LEAD AUDITOR COURSE

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CQI and IRCA Reg. Course No. 18126

## OVERVIEW

- The aim of this course is to provide delegates with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001 (and ISO 9000), in accordance with ISO 19011 and ISO/IEC 17021, as applicable
- This course is designed for delegates who have prior knowledge of quality management principles and concepts, and the requirements of ISO 9001. Learning objective and enabling objective require delegates to apply and extend this prior knowledge in the context of performing a management system audit. CQI and IRCA will accept training courses that include some coverage of the specific quality management related clauses of ISO 9001, sufficient to enable delegates to refresh their prior knowledge-
- This course does require delegates to audit a quality management system against the requirements of ISO 9001, including the ability to identify audit evidence to establish conformity or nonconformity
- Course examination questions could relate to any requirement of ISO 9001 and the expected prior knowledge.

### Summary of Course Features

- ✓ CQI and IRCA (UK) Approved Course
- ✓ “Accelerated Learning Approach” with stimulating and enriching workshops/case studies activities
- ✓ “Workshop-based training” with comprehensive course notes & industrial examples
- ✓ Risk-based thinking, PDCA and the process approach
- ✓ A focus on the more important (“high-risk”) processes and their output
- ✓ Examination Based training, award CQI and IRCA Certificate of Achievement & Attendance

## LEARNING OBJECTIVES

### KNOWLEDGE

- Explain the purpose of a quality management system, of quality management systems standards, of management system audit, of third-party certification and the business benefits of improved performance of the quality management system.
- Explain the role and responsibilities of an auditor to plan, conduct, report and follow-up a quality management system audit accordance with ISO 19011, and ISO/IEC 17021, as applicable.

### SKILLS

- Plan, conduct, report and follow-up an audit of a quality management system to establish conformity (or otherwise) with ISO 9001 and in accordance with ISO 19011, and ISO/IEC 17021, as applicable.

## WHO SHOULD ATTEND

- Management Representatives, internal auditors, 2nd party & 3rd party auditors who are responsible to provide “value added” QMS audit to enable Continual Improvement.

# COURSE CONTENT

## KNOWLEDGE

- Explain the purpose of a quality management system and the business benefits of improving quality management system performances.
- Explain the ISO 9001, PDCA cycle and QMS requirements.
- Explain the purpose of, and differences between, a first-party, second-party and third-party certification audit of management systems, including the role of the QMS Auditor in evaluating an organization's ability to meet the customer, statutory and regulatory requirements applicable to the products and services, and the organization's own requirements.
- Explain the benefits of third-party accredited certification of quality management systems for organizations and stakeholders.
- Explain the role of an auditor to plan, conduct, report and follow-up a quality management system audit in accordance with ISO 19011 (and ISO/IEC 17021 as applicable).

## SKILLS (PRACTISED THROUGH TASKS IN SIMULATED, AUDIT SITUATIONS)

Skills are to be practiced and tested through tasks and in real, or simulated, audit situations.

- Planning the audit
- Conducting the audit
- Auditing quality management system requirements
- Generating audit findings
- Reporting the audit
- Following up the audit

## PREREQUISITE

Students are expected to have the following prior knowledge:

### MANAGEMENT SYSTEM

- The Plan, Do, Check, Act (PDCA) cycle
- The core elements of a management system and the interrelationship between top management responsibility, policy, objectives, planning, implementation, measurement, review and continuous improvement.

### QUALITY MANAGEMENT

- The fundamental concepts and the seven quality management principles (see ISO 9000) namely customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

## COURSE TUTORS

CQI and IRCA Reg. Lead Auditor / Auditor and approved Lead Tutors / Tutors who are highly qualified and professional graduates, experience in the field of QA, Environmental, OHS and familiar with local environment.

## Registration Form

Course Name: **CQI and IRCA Certified QMS ISO 9001:2015 Lead Auditor Course (5-Day)**

Date:

Location:

Course Fee (per pax):

*Type/write in the text box below to fill up the form:*

#1 Title & Full Name:

Designation:

Academic Qualification:

Meal Preference:  Vegetarian  Non-vegetarian  Muslim

Company & Tel.:

Company Address:

Contact Person:

Contact Tel. & Email:

A cheque/bank draft no.:  For USD

### Notes:

- 1. You are required to participate in the whole five day training programme comprising at least 40 hours of lecture, workshop & study presentations. The Course criteria are in accordance with PR315 Course Specification.***
- 2. You will be assessed continuously by our tutors over the five days & must pass the continuous assessment before you are allowed to sit for the examination.***
- 3. If you have failed to fulfil the above requirements, you will not be entitled to receive the Certificate of Achievement.***
- 4. You are required to read and understand the Malpractice and Maladministration Policy and CQI and IRCA Privacy Notice in this link (<http://www.iqcquality.net/resources/>). If you are found to commit unexpected incidents or suspicious activity in the training or examination, you will be disqualified from attending this course and examination and will not receive any certificates.***
- 5. Please be informed that this course may be observed or recorded for quality assurance purpose only; by participating in this course, you are giving consent to be recorded.***

### Declaration:

- I understood that for cross-border telegraphic transfer payments, remitter have to bear both local and overseas charges*
- I acknowledged & understood the pre-requisite requirement of this course as prescribed in the training program.*
- I hereby expressly consent for my personal data to be processed for the administrative purpose of this course, in accordance to the requirements of PDPA 2010 and GDPR.*
- I had read and understood the above notes and shall comply with IQCS and CQI and IRCA's regulations.*

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( Signature of candidate)

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(Date)